

Submitting Claims

Submit a New Claim

Add claim lines

Plan Type * Choose...

Service Start Date * mm/dd/yyyy

Service End Date * mm/dd/yyyy

Amount * e.g. '500.00'

Provider * Choose...
- or enter the provider below -
Enter new provider

Clear + Add Claim Line

Add supporting documentation What should my documentation include?

Add Documentation

Track

Upcoming Payments
Processed Claims
Payment Details

Submit

Submit a New Claim **A**

Any device, any time.

Submitting your claims online or through the EBC Mobile app helps you better manage your claims at home or on the go. If you don't have an account set up, you can create your account online or on EBC Mobile by selecting **Register** on the login screen.

Submitting Claims Online

1. Visit www.ebcflex.com and log in as a participant.
2. Select **Submit a New Claim [A]** in the menu and enter your claim information.
3. Attach the required documentation to your claim.
4. Review and submit your claim information and documentation.

Submitting Claims with EBC Mobile

1. Login to your EBC Mobile account. If you don't have the EBC Mobile app, you can download it from the [App Store](#) or [Google Play](#).
2. Select **Submit a Claim [B]** at the bottom of your screen and enter your claim information.
3. Attach the required documentation to your claim.
4. Review and submit your claim information and documentation.

9:41

Submit a Claim

Account Type * Required Fields
Select

Start Date * 05/25/2021

End Date * 05/25/2021

Expense Type *
Select

Amount *

Provider *

Attachment * +

B Next

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